



TERMS and CONDITIONS IELTS NORWAY

Online registration will book your test place on your chosen date.

Cancellation, date change or absence:

- Should you not be able to sit the test, **written notification** must be sent to: ielts@edutesting.no. Please note you are not able to cancel the booking on the Test Taker Portal.
- Bookings must be paid for within 5 days of registration. If payment is not received, your reservation will be cancelled.
- **Please note that Right to Withdraw (Angrerett) does not apply after you have paid your test fee.** Payment of your test fee grants you access to the digital IELTS preparation materials, and once this access is granted, right to withdrawal no longer applies (Angrerettloven, Kap. 5., § 22 letter, n).
- Test Date Transfers are possible without charge more than 15 days before the scheduled test. Please note however that it is not possible to change the test date and location across borders or from an in-centre to online test.

Cancellation fees are as follows:

Time of cancellation	Fee
Before payment is made for your test	FREE
More than 15 days before the first test component	25% of the test fee
Within 14 days of the test	Full Test Fee
No show on test day	Full Test Fee
Transfer to another test date in Norway	
More than 15 days before the first test component	FREE
Between 14 days and 5 days before the first test component	25% of the test fee
Within 5 days of the test	Full Test Fee / No changes possible

If cancellation, date change or absence is due to medical reasons, a statement from a registered medical practitioner is required within 5 working days of your test date.

This must be sent to ielts@edutesting.no

A full refund will be given less NOK 400 administration fee.