



## TERMS and CONDITIONS IELTS NORWAY

Online registration will book your test place on your chosen date.

### Cancellation, date change or absence:

- Should you not be able to sit the test, **written notification** must be sent to: [ielts@edutesting.no](mailto:ielts@edutesting.no). Please note you are not able to cancel the booking on the Test Taker Portal.
- Bookings must be paid for within 5 days of registration. If payment is not received, your reservation will be cancelled.
- **Please note that Right to Withdraw (Angrerett) does not apply after you have paid your test fee.** Payment of your test fee grants you access to the digital IELTS preparation materials, and once this access is granted, right to withdrawal no longer applies (Angrerettloven, Kap. 5., § 22 letter, n).
- You can transfer your test free of charge **once** until 5 weeks before your test Date. Please note however that it is not possible to change the test date and location across borders or from an in-centre to online test.

Cancellation fees are as follows:

Time of cancellation	Fee
Before payment is made for your test	FREE
More than 5 weeks before the first test component	NOK 300
Between 14 days and 5 weeks before the first test component	NOK 500
Within 14 days of the test	Full Test Fee
No show on test day	Full Test Fee
<b>Transfer to another test date in Norway</b>	
More than 5 weeks before the first test component	First transfer – FREE Subsequent transfers – NOK 300
Between 14 days and 5 weeks before the first test component	NOK 500
Within 14 days of the test	Full Test Fee

If cancellation, date change or absence is due to medical reasons, a statement from a registered medical practitioner is required within 5 working days of your test date. A full refund will be given less NOK 300 administration fee.

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